

BARNSELY HEALTH AND WELLBEING BOARD

2 December 2014

HOLISTIC PATIENT CARE (HPC) PROJECT

Purpose of the Report

The purpose of the report is to update members on the development of the HPC project in Barnsley and to provide details of the next steps towards implementation.

Recommendations

Health and Wellbeing Board Members are asked to:-

- Note the intentions and current position of the HPC project.
- Agree to the basis that this project forms part of Barnsley pioneer programme around integrated care and support.
- Commit to the principles of the project and ensure organisational buy in and ownership to realise the benefits of the project.

Introduction/ Background

HPC aims to develop improved information sharing systems which enable the overall Barnsley strategy. High level deliverables and benefits are listed in the table below. The aim of "Project 1" in the next 6-12 months is to integrate key systems used by the Independent Living at Home Service to include Liquidlogic with Barnsley Hospitals' new Electronic Patient Record. Some of the proposed functionality of the proposed "information hub" will also support Right Care Barnsley and the new Targeted Operating Model for adult social care, with some of the new infrastructure providing strategic support for other parts of the programme. In the longer term, a new project will aim to connect additional local systems to the live information hub, potentially including GP systems, Community and Mental Health, etc. The scope and costs of this proposed "Project 2" have not been defined yet.

Deliverable	Benefits
Shared Information	Improved information sharing will reduce errors, delays and wasted effort. Safe effective services will be less dependent on users' memory.
Care Coordination	Improved coordination will support reduced emergency acute admissions and shorter length of stay.
Information Security	NHS number will be the primary identifier. Improved control over who can see / update what will reduce risks of data loss or security breaches.
Build on Investment	Existing systems will be retained and enhanced where possible, reducing the programme costs / risks and re-training burden on staff.
Integrated Care Teams	Barriers to integrated care will be reduced, allowing increased focus on flexible proactive care in the community.
Information Hub	A growing volume of information on care processes and outcomes will be available to support on-going improvements.

Current Position

For Project 1, a bid for circa £0.5m has been submitted to the national Integrated Care Record Fund and we are waiting to hear whether this has been approved. Circa £0.5m match funding has been committed by the CCG. This investment is for FY 2014/15, so an urgent procurement process via an existing national framework has been initiated.

A draft specification - based on similar projects in other parts of the UK - has been produced and Barnsley Hospitals procurement service have identified a suitable framework contract. On 7th November a successful workshop for potential suppliers was held which was also attended by many internal stakeholders and representatives from the Pioneer programme. All the Information Governance leads from the community have been engaged in the project as effective IG is regarded as a critical success factor.

Next Steps

Subject to approval by the project board, the specification and ITT will be issued by end-November with a deadline of end-2014. A pan-community bid evaluation team is being formed which will select and contract with a winning supplier / consortium by end Jan / early Feb 2015.

This timetable will leave only 2 months to implement the core information hub and new interfaces between existing BMBC and BHNFT systems. This will be extremely challenging both technically and commercially.

Various risk mitigation approaches have been discussed by the project board and further discussions and close monitoring will be required to reduce the risk as far as practicable.

Further discussions will also be required in due course concerning the strategic investment plan in FY 2015/16 for connecting other systems in Project 2, plus ongoing revenue implications, benefits management, operational service management, and strategic alignment with appropriate Barnsley programme workstreams.

It is also important to note that no widespread stakeholder communications has been initiated yet for the HPC project. This will need to be coordinated with the overall programme and would ideally include appropriate service user engagement, especially regarding information governance.

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